

TREFOREST

GLASS

10 YEAR GUARANTEE

1. If within ten years from the date of collection/delivery from our factory, a double-glazed sealed unit is, through faulty manufacture, affected by material visual obscuration because of condensation on interior surface, we will supply a replacement sealed unit (upon receipt of original delivery note which details the date, works number & description of the double glazed unit). This also includes low sight line units.
2. Any claim under this guarantee is subject to inspection of the sealed unit. If on inspection it is determined that the unit was not of faulty manufacture, a replacement will be charged for.
3. If a replacement unit is supplied, it will be our standard type of unit current at the time of replacement.
4. This guarantee applies only on the manufacturer's units installed in normal building service conditions within the U.K.

This guarantee excludes:

- i. Sealed units, which have not been handled, stored, glazed & maintained in accordance with the glazing & maintenance instructions of the G.G.F. Manual.
- ii. Sealed units displaying the optical phenomenon occasionally seen as interference colour bands known as "Brewster's Fringes".
- iii. Replacement sealed units beyond the period covering the original unit.
Treforest Glass is the trading name of Glass World (Cardiff) Limited

Main Factory / Office

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